



# Wuz up at The Suburban Dog?



February 2013

## Special Points of Interest:

- What happens when the baby arrives
- Dog clean up policy
- Money raised for Leash-Free Mississauga
- Animal Services in full effect

### Referral Discount!

You receive **\$25 off** your next invoice if you refer us to someone and they use us at least

### Our Contact Info:

(905) 582-6067  
info@suburbandog.ca

Check out all your dogs' cool pics on Facebook!

Go to [suburbandog.ca](http://suburbandog.ca) and Like US on our Home Page!

## Lots of stuff happening...

## ...Never a dull day!

### What's Going to Happen When the Baby Comes...

This is to notify you in advance that for a few days in March (and perhaps at the beginning of April) there will be a service interruption in which walks/visits will be cancelled without notice (for Mike's clients only).

Once the baby arrives, there may also be a slow response time in returning your email/phone requests and inquiries. Also, we will no longer be able to accommodate last minute requests until further notice.

We are planning for the big day which will be around **March 23rd**. However, as we don't know exactly when the baby will come, we can only plan so far. Mike could be called away on a moments notice which may leave him unable to walk your dog for a couple of days.

We will have your contact information accessible in order to notify you (most likely by email) but depending on how things go, you may not be notified right away.

Also, because of the timing issue, we cannot guarantee that our employees will be able to fill in. Thus, please be prepared that services may be cancelled during this time (for Mike's clients only).

Moreover, email & phone messages will also have a slower response time and we will no longer be able to accommodate last minute requests until further notice.

We sincerely apologize for any inconvenience this may cause. And we hope we have your understanding in this matter.

### \$340 Raised For Leash-Free Mississauga.

We would like to thank you all for your support and generosity in helping to raise money for Leash-Free Mississauga. All money raised will be going towards fixing the gates at Lakeside Park. The total amount raised is \$340.

### Cleaning your Dirty Dog in Spring!

Although we take great care in ensuring your dog is appropriately cleaned, our dog walkers don't always have the time to clean your dog the best they can. Sometimes mud gets so matted in the coat, that it becomes very difficult to clean, especially as the weather gets warmer and the snow and ice start to melt.

In these cases, your dog walker may need to put your dog in a contained area

in your home, such as laundry room, crate, or kitchen. Please let us know of an appropriate place where we can put your dog or if you have any special instructions for us in these circumstances.

### Animal Services Spot Checks in Full Effect.

This is to let you know that Animal Services has been spotted lately around the leash-free parks. They are checking dogs for up-to-date municipal licenses.

We are recommending that all our clients ensure their dogs are tagged and that those tags are renewed each year. The fine is currently \$125.00 per dog. (link attached). Just a reminder that if your dog is caught without a tag and his dog walker is fined, we will be seeking reimbursement.

### New Office Hrs in Affect.

Our new office hours are:

**9am to 6pm / Mon to Fri**

Your messages will be returned by the next business day. Unless there's an urgent matter or we're on call for boarding, we will not return messages after hours, on weekends or on holidays.

**By: Lauren Kozanczyn ■**